



# **Surviving and Thriving in the Online World**

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# Overview

- The Cyber-Cascade
- Access Goes Both Ways
- Privacy, Security, Safety
- Social Norms, Courtesy, Flexibility





# The Cyber-Cascade

- Six Degrees of Connection to One Step Communication
- The Star Wars Kid.
- Getting Slashdotted
- Brand Name Risk
- Information Overload
- Filtering, Serendipity, Being Open-minded, Trolling
- The Five Minute Argument or the Full Hour?
- The Wisdom and Stupidity of Crowds







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## Access Goes Both Ways

- Social Networking Sites:  
Default Settings; Group Membership; Search Settings; Professional Networking
- The Persistence of Information;  
“Don’t blog anything you wouldn’t want your mum to see.”
- What is a “Friend”?
- The Friend of my Friend is also *my* Friend?
- (Potential) employers look at *Social* Networking Sites.







# Privacy, Security, Safety

- Anyone read a “Privacy Policy”?
- Which country’s laws govern the sites you use (e.g. Google.co.uk?)
- Who “owns” your data? Google, Phorm, Data Protection.
- People are Part of the System: Often the Weakest Link.
- Trustworthy People are Trusting by Default.
- *Think Before You Post.*



A slide with a blue background featuring a large, stylized Google logo. The word "PageRank" is written in white, bold, sans-serif font across the middle. Below the logo, the text "What do we REALLY know about PageRank?" is written in a blue, sans-serif font. The slide is framed by a black border.

GOOGLE™  
PageRank

What do we REALLY  
know about PageRank?





## Social Norms, Courtesy, Flexibility

- The Internet is less than 40 years old.  
The Web is less than 20.  
IM, SNS are around 10.  
Social Bookmarking, Twitter are less than five.
- Social Norms Take Time to Develop.
- Law is a Poor Substitute for Understanding.
- Media and Information Literacy are the Keys.
- Use the System, Don't Let the System Use You.
- Flexibility is the Key to Literacy.

